



# Commercial Building Case Study: Over-estimated Billing Adjustment Summer 2021

## The Problem:

Using estimated readings for billing purposes.  
When an actual reading was taken, the value was  
less than the reading on the estimated bill.

## The Solution:

Water Management advocated on the client's behalf  
to have their bill reissued based on actual readings.

High-rise Commercial Building  
Silver Spring, MD

## Project by the Numbers

<b>Project Cost</b>	<b>Hourly Rate</b>
<b>Project Duration</b>	<b>1 Day + Processing</b>
<b>Payback Period</b>	<b>Less than 1 Month</b>
<b>Adjustment Amount</b>	<b>\$20,895</b>



## BILL CORRECTION

Cancelled Bill Period: 03/17/21 to 04/14/21	(\$2,289.46)
Cancelled Bill Period: 04/14/21 to 05/11/21	(\$2,266.06)
Cancelled Bill Period: 05/11/21 to 06/10/21	(\$9,666.21)
Cancelled Bill Period: 06/10/21 to 07/15/21	(\$3,747.82)
Cancelled Bill Period: 07/15/21 to 08/09/21	(\$2,926.34)

**(\$20,895.89)**